



Our Service Quality Policy

“Rise Digital Media Limited (RDM) strives to ensure that our products / services always meet the needs of our customers in accordance with customer expectations and in compliance with statutory and regulatory requirements for our markets.

We, at RDM, develop and improve our service quality practices by following the highest quality specifications, incorporating work ethics and industry best practices, seeking our customer feedback, positively responding to our customer expectations, and maintaining open communications with all stakeholders within our ecosystem.

The Rise Digital Media Limited Management team are committed to maintaining and improving our service quality by the following:

1. Reviewing the internal and external issues affecting our Quality Management System and the needs and expectations of interested parties.
2. Ensuring that our customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction and continued association.
3. Communicating throughout the Organisation the importance of meeting customer quality needs and all relevant statutory and regulatory requirements.
4. Establishing this Quality Policy and determining ongoing Quality Objectives
5. Ensuring the participation of skilled resources to fulfil our Quality Objectives.
6. Recognising the effect of our activities on climatic conditions of our ecosystem and responding in positive ways to reduce the negative developments in the climatic conditions.”

Scott James
CEO & Founder

Date: 15th August, 2024

A handwritten signature in black ink, appearing to read "Scott James", with a stylized flourish at the end.

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